

DIPLOMA OF TICKETING AND TRAVEL AGENCY MANAGEMENT

This Diploma will suit those who want to take up a ground duty job. It is a Diploma certificate course. Course duration is one academic year. The course covers topics such as- Airline codes, ticketing terminology, Electronic ticketing, Passport and Visas, Foreign Exchange, Airfares and ticketing software. After pursuing this course, one will be able to find job in the ticketing department.

Program	Diploma of Ticketing and Travel Agency Management		
Credit Hours	72 Credits		
Duration	Academic Year (9 Months)		
SUBJECT		CREDIT HOURS	CODE
English Language 101		3	EN101
English Language 102		3	EN102
Principles of Business Administration		3	BA71
Principles of Marketing		6	DM131
Time Management		3	BA77
Negotiation Management		3	BA74
Introduction to Aviation Industry		3	TT101
Passports & Visas		6	TT102
Air-ticketing & Reservations, Tourist Accommodation		6	TT103
Computer Applications in Aviation Industry		6	TT104
Air Ticketing		6	TT105
Customer Care and Service		6	TT106
Practical Training		18	TT107